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SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

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REPORT OF FOREIGN ISSUER Pursuant to Rule 13a-16 or 15d-16 of the Securities Act of 1934

For First Quarter 2002

Bank Santiago

(Translation of Registrant's name into English)

PROCESSED

JUN 0 5 2002

Chile

(Jurisdiction of incorporation or organization)

THOMSON P FINANCIAL

Bandera 201 Santiago, Chile

(Address of principal executive offices)

| Indicate by check mark whether | the registrant files of | r will file annual | reports unde | er cover of |
|--------------------------------|-------------------------|--------------------|--------------|-------------|
| Form 20-F or Form 40-F. | | | | |

Form 20-F <u>X</u>

Form 40-F

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g-3-2(b) under the Securities Exchange Act of 1934.

Yes ____

No X

(If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-____.)



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BANCO SANTIAGO ANNOUNCES FIRST QUARTER 2002 FINANCIAL RESULTS

- ➤ Banco Santiago recorded net income for the first quarter of 2002 of Ch\$31.416 million, a 20.1% increase over the fourth quarter of 2001 and a 1.1% increase over the first quarter of 2001.
- ➤ The first quarter 2002 net income resulted in earnings per ADS of US\$0.50, a return on average total assets (ROAA) of 1.82% (annualized), and a return on average shareholders' equity (ROAE) of 22.73% (annualized).
- The Bank's efficiency ratio was 47.3% during the first quarter of 2002 improving from the 49.1% accumulated for the year 2001.
- The coverage ratio at the end of the first quarter of this year was 143.5% compared to 142.5% at the end of 2001. Past due loans as a percentage of total loans decreased from 1.32% to 1.31% between the last quarter of 2001 and the first of this year.
- ➤ The Bank's loan market share has grown steadily, finishing the first quarter of 2002 with a 16.1% from 16.0% at the end of the fourth quarter of 2001, and from 15.8% at the end of March of last year.
- ➤ Banco Santiago held its Annual General Shareholders' Meeting on March 21, 2002 and approved a dividend payment of 100% of its 2001 net income, which represents US\$1.90 per ADS.
- During the first quarter, the Central Bank of Chile (BCCH), owner of 35.5% of Banco Santiago's shares, filed a registration statement with the SEC

- announcing their intention to launch an international offering, to sell their corresponding share of the Bank.
- As of April 16, the BCCH decided to cancel the auction of Banco Santiago's shares, claiming that the orders placed in the book were not enough to assure liquidity to institutional investors.
- As of April 18, Banco Santiago announced that it had informed the Chilean Superintendency of Banks that Banco Santander Central Hispano, Banco Santiago's controlling shareholder, had submitted to the board of directors a request to examine the benefits of an eventual merger of Santiago and Santander-Chile. Banco Santiago understands that the same request has been submitted to the board of directors of Santander-Chile.
- The Banco Santiago board of directors has approved the conduct of this analysis and has agreed to hire JP Morgan as investment bank to prepare a report on the potential merger.
- As of April 23rd, HSBC sold its shareholding in Banco Santiago (6.99%). The auction took place in the Santiago stock exchange at a price of Ch\$12.35 per share. This sale had a positive impact in the bank's float which increased from 14% to almost 21%.
- ➤ The Chilean Central Bank cut its short-term reference interest rate for monetary policy by 175 basis points during the first quarter of 2002 from 6.5% to 4.75%.

RATINGS

| | Moody's | Standard & Poor's |
|------------------------------------|---------|-------------------|
| Long term foreign currency debt | A2 | A- |
| Long term foreign currency sub deb | t A2 | BBB+ |

Santiago, Chile — April 25, 2002 — Banco Santiago (NYSE: SAN) today announced its unaudited results for the first quarter of 2002. These results are reported on a consolidated basis and in accordance with Chilean GAAP. All figures presented are in constant Chilean pesos of March 31, 2002 and thousands of US dollars at the March 31, 2002 exchange rate of Ch\$664.44 per US\$1.

Banco Santiago (the "Bank") reported net income for the first quarter of 2002 of Ch\$31.416 million, as compared to net income of Ch\$26.160 million for the fourth quarter of 2001 and Ch\$31.074 million for the first quarter of 2001. This net income resulted in earnings per ADS of US\$0.50 (Ch\$0.32 per underlying share), a return on average total assets (ROAA) of 1.8% (annualized), and a return on average shareholders' equity (ROAE) of 22.7% (annualized) for the quarter.

Despite the fact that the Bank had to pay tax for the first time since 1983 having used up our tax shield, net income increased by 20.1% in the first quarter of 2002 as compared to the fourth quarter of 2001. This strong improvement is explained by an increase in net interest revenue (16.3%), net total income from fees and services (60.7%), a decrease in operating expenses (5.0%) and gain from price-level restatement due to negative inflation. The Bank's net interest margin in the first quarter of 2002 was 4.17%, still at a high level in comparison to the fourth quarter of 2001, when it was 3.7%, but significantly lower than in the first quarter of 2001 (4.98%).

The Bank's loan portfolio increased by 1.1% during the first quarter of 2002 compared to the

| | | | | % Change | % Change |
|---|--------------------|----------------------|-------------------|----------------------|-----------------------|
| | 10 2002 | 40 2001 | 10 2001 | 1002-4001 | 1002-1001 |
| | (Millions of const | ant Chilean pesos of | March 31, 2002 pu | rchasing power, exce | pt percentages) |
| Components of Net Income | | | | | |
| Net Interest Revenue | 63.588 | 54.555 | 56.3 87 | 16,3% | (4,2%) |
| Provisions for Loan Losses | (12.826) | (12.058) | (9.975) | 6,3% | 28,6% |
| Income from Page & Services | 11.563 | 7.197 | 11.265 | 60,7% | 2,6% |
| Other Income | 8.195 | 15.358 | (535) | NMF | (1631,6%) |
| Operating Expenses | (38.776) | (40.831) | (36.609) | (5,0%) | 5,9% |
| Loss from Price-Level Restatement | 1.517 | (2.143) | (208) | (170,8%) | (82 9 ,3%) |
| Income Before Taxes | 33,259 | 23.178 | 30.325 | 43,5% | 9,7% |
| Nei Iomme | 31.416 | 26.160 | 31.074 | 20,1% | 1,1% |
| Net Interest Margin | 4,17% | 3,70% | 4,98% | | |
| Efficiency Ratio | 47,26% | 55,54% | 45,05% | | |
| Return on Average Total Assets* | 1,82% | 1,55% | 2,08% | | |
| Return on Average Shareholders' Equity* | 22,7 3% | 18,42% | 24,42% | | |
| Branches | 159 | 169 | 166 | | |
| Employees | 4.448 | 4.489 | 4.743 | | |
| Automatic Teller Machines | 605 | 595 | 611 | | |

* Autualized
NMF: Not meaningful

fourth quarter of 2001 and by 5.5% compared to the first quarter of 2001. Increases in consumer loans, foreign trade loans and leasing contracts were the main drivers of growth in the loan book.

The Bank's risk index as of March 31, 2002 was 1.30%, slightly lower than as of the end of December of 2001, when it stood at 1.32%, and lower than the 1.31% risk index as of March 31, 2001. Between the fourth quarter of 2001 and the first quarter of 2002, past due loans as a percentage of total loans decreased slightly from 1.32% to 1.31%. During the same period, the coverage ratio increased from 142.5% to 143.5%.

Banco Santiago held its Annual General Shareholders Meeting on March 21, 2002. A dividend payment of Ch\$1.2 per share, equivalent to US\$1.90 per ADR, at the December 31, 2001 exchange rate of Ch\$656.20 per US\$1, was approved.

THE BANK AND ITS SUBSTDIARIES

During the first quarter of 2002, the Bank, excluding its subsidiaries, accounted for Ch\$27,876 million of the consolidated net income of Ch\$31,416 million. This represents an increase of Ch\$4,177 million as compared to the Bank's income (excluding subsidiaries) for the fourth quarter of 2001 and an increase of 1.0% when compared to the first quarter of last year. Overall, the Bank's contribution in the first quarter of 2002 accounted for 88.7% of total net income, while it represented 88.8% and 90.6% during the first and fourth quarter of 2001, respectively. Total net income for the Bank's subsidiaries in the first quarter of 2002 was Ch\$3,540 million, an increase of Ch\$1,079 million over the fourth quarter of 2001.

Net Income

| | | | | % Change | % Change |
|-------------------------------|-------------------|----------------------|---------------------|-----------------------|-----------------|
| | 1Q 2002 | 40 2001 | 1Q 2001 | 1002-4001 | 1002-1001 |
| | (Millions of cons | tant Chilean pesos o | f March 31, 2002 pa | archasing power, exce | pt percentages) |
| Net Income | | | | | |
| Bank (excluding subsidiaries) | 2 7.87 6 | 23.699 | 27.59 5 | 17,6% | 1,0% |
| Leasing | 1.587 | 743 | 1.252 | 113,6% | 26,8% |
| Factoring | 366 | 197 | 245 | 85,8% | 49,4% |
| Financial Advisory Services | (20) | 48 | 282 | NMF | NMF |
| Stock Brokerage | 236 | 413 | 58 4 | (42,9%) | (59,6%) |
| Insurance Brokerage | 419 | 194 | 194 | 116,0% | 116,0% |
| Investment Fund Management | 23 | 40 | 34 | (42,5%) | (32,4%) |
| Collections Agency | 128 | (4) | 94 | NMF | 36,2% |
| Mutual Fund Management | 801 | 830 | 794_ | (3,5%) | 0,9% |
| Consolidated Net Income | 31.415 | 26.160 | 31.074 | 20,1% | 1,1% |

NMF: Not meaningful

Factoring subskillary purchased January 29, 1999; collections agency purchased June 27, 1999.

Net income for the Bank's largest subsidiary, Santiago Leasing, rose by 113.6% in the first quarter of 2002, as compared to the previous quarter, while it grew by 26.8% when compared to the first quarter of 2001. In the twelve month analysis, this increase is mainly explained by a 91.2% increase in fee income, and reductions of 52.0% in operating expenses and 27.4% in risk provisions.

The Bank's stock brokerage subsidiary, Santiago Corredora de Bolsa, reported net income of Ch\$236 million for the first quarter of 2002, 59.6% and 42.9% lower than in the first and fourth quarters of 2001, respectively. Despite the several cuts in interest rates during the first quarter of 2002, the stock market had a very volatile performance, negatively impacting the subsidiary's portfolio, which includes fixed income securities and stocks.

During the first quarter of 2002, Santiago Administradora de Fondos Mutuos, the Bank's mutual fund subsidiary, experienced a 3.5% decrease in net income compared to the fourth quarter of 2001 and a 0.9% improvement compared to the first quarter of 2001. During the quarter, Santiago Mutual Fund was merged with the investment fund subsidiary. The new banking bill allows banks to offer management of multiple funds under one subsidiary.

The results presented above are not adjusted for the effects of operations between subsidiaries.

Santiago Asesorias Financieras, the financial advisory subsidiary, showed a loss of Ch\$20 million in the first quarter of 2002 compared to a Ch\$282 and Ch\$48 gain in the first and fourth quarter of 2001, respectively.

The factoring subsidiary also experienced a sharp rise in its net income during the first quarter of 2002, of 49.4% and 85.8%, when compared to the first and fourth quarter of 2001 respectively. The subsidiary saw significant growth in the volume of transactions and consequently in its fees. This is primarily explained by low interest rates and inflation that lowered its funding costs.

NET INTEREST REVENUE

Net interest revenue in the first quarter of 2002 was Ch\$63,588 million, or 16.3% higher than in the fourth quarter of 2001, resulting from a 19.7% decrease in interest revenue and a 43.2% decrease in interest expense. In the case of interest revenue, the decrease was due to a 22.3% reduction of nominal interest rates combined with a 3.3% growth in average interest earning assets. The decrease in interest expense is explained by a 45.3% reduction of nominal interest rates and a 4.0% growth in interest bearing liabilities,

Net Interest Margin Analysis

| | 10 2002 | 40 2001 | 10 2001 | % Change 1002-4001 | % Change 1002-1001 |
|---------------------------------|-------------------|-----------------------|-------------------|-----------------------|-----------------------|
| | (Millions of cons | Hant Chilean pesos of | March 31, 2002 pu | rchasing power, exce | pt percentages) |
| Interest Revenue | 111.349 | 138.676 | 134,108 | (19,7%) | (17,0%) |
| Interest Expense | (47.761) | (84.021) | (57.721) | (43,2%) | (29,5%) |
| Net Interest Revenue | 63.568 | \$4.655 | 66.397 | 16,3% | (4,2%) |
| Average Interest Earning Assets | 6.101.691 | 5.908.924 | 5.329.291 | 3,3% | 14,5 % |
| Net Interest Margin* | 4,17% | 3,70% | 4,98% | | |

[&]quot; Not Interest Revenue " 4 / Average Interest Earning Assets

Between the fourth quarter of 2001 and the first quarter of 2002, the average spread increased significantly, from 2.26% to 3.40%. For the first quarter of 2002, the average rates earned and paid were 7.30% and 3.90%, respectively, as compared to 9.39% and 7.13%, respectively, for the fourth quarter of 2001. Both the average rates earned and paid decreased significantly between the fourth quarter of 2001 and the first quarter of 2002 as a result of lower inflation. Inflation for accounting purposes was (0.4%) during the first quarter of 2002, compared to 0.1% during the fourth quarter of 2001. The Chilean Central Bank cut its short-term reference interest rate for monetary policy by 175 basis points during the first quarter of 2002, from 6.50% to 4.75% in nominal terms. Since interest rates on liabilities re-price more rapidly than interest rates on assets, the decrease in the average rate paid (323bps) was more important than the decrease in the average rate earned (209bps), thus increasing the spread.

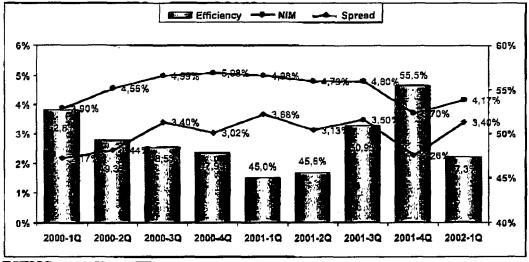
When comparing with the first quarter of 2001, the average spread decreased, from 3.68% to 3.40%, affecting both the average rate earned and paid decreases of (277bps) and (249bps). This put pressure on spreads which stood at 3.68% at the close of the first quarter of last year, compared to 3.40% at the end of March of 2002.

In addition, the composition of average total assets and liabilities changed slightly, with a resulting positive impact on net interest revenue. On one side, average interest earning assets as a percentage of average total assets increased between the fourth quarter of 2001 and the first quarter of 2002 from 87.7% to 88.2%, but decreased compared to the 89.4% of the first quarter of 2001. Average interest earning assets rose by 3.3%, in real terms, over the last quarter of 2001, and 14.5% compared to the first quarter. However, the Bank experienced some growth consumer loans, the increase involved mainly those assets with lower interest rates, such as foreign trade and interbank loans as well as financial investments. On the other side, average interest bearing liabilities as a percentage of average total liabilities increased slightly from 70.0% to 70.9% over the same period. As a result, the percentage of average interest earning assets funded by non-interest bearing liabilities dropped from 20.2% to 19.7%.

Additionally, as a result of the negative inflation during the first quarter of 2002, the yield on non-interest bearing liabilities, measured by the nominal interest rate paid on liabilities, strongly decreased from 4.99% at the end of the fourth quarter of 2001 to 2.76% at the end of the first quarter of 2002, offsetting in part the positive effect of higher spreads. Net interest margin was 4.17% in the first quarter of 2002, compared to 4.98% and 3.70% at the end of the first and fourth quarter of 2001, respectively.

Compared to the same quarter in 2001, net interest revenue in the first quarter of 2002 decreased by 4.2%, resulting from a 17.0% decrease in interest revenue and a 29.5% decrease in interest expense.

The reduction in net interest margin during the present year should be more evident once Chilean banks start paying interests on checking accounts (June 1, 2002), a reduction in net interest revenue that should be compensated at the fee level.



INTEREST EARNING ASSETS

Average interest earning assets as of March 31, 2002 increased by 3.3% In real terms as compared to December 31, 2001, and by 14.5% as compared to March 31, 2001. The increase between the fourth quarter of 2001 and the first quarter of 2002 was driven by increases in foreign trade loans (7.1%), consumer loans (6.0%), leasing contracts (5.0%) and interbank loans (336.1%). The increase between the first quarter of 2001 and the first quarter of 2002 is mainly explained by increases in financial investments (39.6%), contingent loans (25.3%) and foreign trade loans (46.8%).

Interest Earning Assets

| | | | | % Change | % Change |
|-------------------------------|----------------------|------------------------|----------------------|-----------------------|-----------|
| | 10 2002 | 4Q 2001 | 1Q 2001 | 1002-4001 | 1002-1001 |
| | (Millions of constan | it Chilean peacs of Ma | rch 31, 2002 purchas | ing power, except per | engages) |
| Interest Carning Assets | | | | | |
| Commercial Loans | 1,960,362 | 1,989,159 | 1,950,749 | (1.4%) | 0.5% |
| Consumer Loans | 322,929 | 304,656 | 318,456 | 6.0% | 1.4% |
| Mortgage Loans | 1,030,514 | 1,037,076 | 980,640 | (0.5%) | 5.1% |
| Foreign Trade Loans | 406,284 | 379,199 | 276,595 | 7.1% | 46.8% |
| Interbank Loans | 91,177 | 20,909 | 28,719 | 336.1% | 217.5% |
| Leasing Contracts | 277,267 | 263,971 | 256,940 | 5,0% | 7.9% |
| Other Outstanding Loans | 559,825 | 595,968 | 642,554 | (6.1%) | (12.9%) |
| Contingent Loans | 360,726 | 362,532 | 287,920 | (0. 5%) | `25.3% |
| Financial Investments | 684,625 | 940,609 | 633,842 | (5.9%) | 39.6% |
| Intertank Deposits | 30,933 | 44,140 | 71,554 | (29.9%) | (56.8%) |
| Total Interest Farming Assets | 5,924,842 | 5,938,221 | 5,448,080 | (0.2%) | 8.8% |

The Bank's loan portfolio posted a 1.1% increase in the first quarter of 2002 as compared to the fourth quarter of 2001, mainly driven by foreign trade loans, consumer loans, and leasing contracts. However, a reduction by 1.5% of commercial loans partially offset those increases. The increase in consumer loans is entirely explained by the annual consumer campaign that the Bank launches in March (SantiagOfertas) interest rates that represented an incentive for companies to contract new loans.

The loan book increased by 5.5% over the first quarter of 2001, mainly due to increases in foreign trade loans (46.8%), contingent loans (25.3%) and leasing contracts (7.9%), partially offset by a 12.9% decrease in other outstanding loans.

Financial investments increased by 39.6% between the first quarter of 2001 and the first quarter of 2002. This is mainly explained by a more active trading position, as a result of the lower short-term interest rates environment since the first quarter of 2001. The bank has been taking positions in long term securities, in order to take advantage of the several interest rates cuts.

FUNDING

Interest bearing liabilities in the first quarter of 2002 increased by 1.6% as compared to the fourth quarter of 2001, and non-interest bearing liabilities increased by 8.9% over the same period. When compared to the first quarter of 2001, interest bearing liabilities rose by 11.6%, while non-interest bearing liabilities increased by 11.3%.

The level of non-interest bearing demand deposits in the first quarter of 2002 was flat over the fourth quarter of 2001, due to a 10.1% increase in banker's drafts and other deposits while checking accounts decreased by 6.4%. When compared to the first quarter of 2001, non-interest bearing demand deposits decreased by 2.9%, resulting from a 3.5% reduction in checking accounts and a 2.1% drop in Bankers drafts and other deposits.

Interest bearing liabilities in the first quarter of 2002 were influenced by increases in savings accounts and time deposits (6.1%) and a 55.9% increase in borrowing from domestic banks, which replaced the funding coming from the Central Bank and from foreign borrowings.

When comparing the first quarter of 2002 with the first quarter of 2001, the 11.6% increase in interest bearing liabilities is mainly explained by a 15.0% increase in saving accounts and time deposits and a 165.9% rise foreign borrowings. The bank has Increased its position in Central Bank

securities, Chilean peso denominated but indexed to the dollar, which have funded with lines from banks abroad.

Funding

| | 1Q 2002 | 4Q 2001 | 1Q 2001 | % Change 1002-4001 | % Change 1002-1001 |
|------------------------------------|-------------------|----------------------|---------------------|-----------------------|-----------------------|
| | (Millions of cons | tant Chilean pesos o | r March 31, 2002 pu | inchasing power, exce | pt percentages) |
| Interest Bearing Lizhilities | | | | | |
| Savings Accounts & Time Deposits | 2.773.498 | 2,614.756 | 2.410.747 | 6,1% | 15,0% |
| Central Bank Borrowings | 32.653 | 120.645 | 70.597 | (72,9%) | (53,7%) |
| Repurchase Agreements | 210.981 | 217,485 | 223.937 | (3,0%) | (5,8%) |
| Mortgage Finance Bonds | 1.052.634 | 1.089.849 | 1.015.302 | (0,7%) | 6,5% |
| Senior Bonds | 222.362 | 226.512 | 229,000 | (1,8%) | (2,9%) |
| Subordinated Bonds | 260.093 | 263,920 | 247,452 | (1,5%) | 5,1% |
| Borrowings From Domestic Banks | 179.120 | 114,909 | 139,268 | \$5,9% | 28,6% |
| Foreign Borrowings | 150.763 | 180.534 | 56.709 | (15,5%) | 165,9% |
| Other Obligations | 38.287 | 41.899 | 40.950 | (8,6%) | (6,5%) |
| Total Interest Bearing Liabilities | 4.950.391 | 4.870.510 | 4.434.972 | 1,6% | 11,6% |
| Non-interest Bearing Liabilities | | | | | |
| Demand Deposits | 848.000 | 847.582 | 873.467 | 0,0% | (2,9%) |
| Other Liabilities | 596.510 | 478.748 | 424.035 | 24,6% | 40,2% |
| Total Roo-interest Bearing Lieb. | 1.444.510 | 1.326.430 | 1.297.502 | 8,9% | 11,3% |

When observing averages, average interest bearing liabilities increased by 4.0% in real terms between the fourth quarter of 2001 and the first quarter of 2002 and by 15.6% when compared to the first quarter of 2001. Average non-interest bearing liabilities experienced a slight increase of 0.8% over the fourth quarter of 2001, and increased by 20.7% over the first quarter of 2001.

LOAN LOSS PROVISIONS AND RESERVES

During the first quarter of 2002, the Bank established loan loss provisions of Ch\$12,826 million, 6.3% higher than during the fourth quarter of 2001 and 28.6% higher than the first quarter of 2001. This increase can be largely explained by the continuing economic lethargy which negatively impacts in particular the small and medium sized companies and businesses, in the light of possible economic uncertainties.

The ratio of write-offs to average loans was 0.9% annualized for the first quarter of 2002, higher than the 0.76% reported at the end of both the prior quarter and the first quarter of 2001. Again the small and medium sized companies was the segment which principally contributed to this increase. In the light of the weak recovery of this business segment, the bank has been pro-active in it's write-off policy. This especially applies to those credit operations under 3,000UF (approximately US\$76.000), which in management's opinion appear to be more difficult to collect. The Bank's risk index decreased from 1.32% at the end of December 2001 to 1.30% at the end of March 2002, also decreasing from the 1.31% reported at the end of March 2001. We do not foresee an improvement in risk levels for the time being.

Past due loans as a percentage of total loans remained relatively stable when comparing the first quarter of 2002 with the last quarter of 2001, decreasing from 1.32% to 1.31%. When compared to the first quarter of 2001, past due loans as a percentage of total loans were down from 1.39%. Non-performing loans as a percentage of total loans increased from 1.86% to 2.25% between the fourth quarter of 2001 and the first quarter of 2002, but decreased from 2.34% between the first quarter of 2001 and the first quarter of this year.

Loan loss reserves as of March 31, 2002 totaled Ch\$95.675 million, a 17% increase as compared to December 31, 2001 and a 7.0% increase when compared to March 31, 2001. These increases are consistent with the 1.1% and 5.5% increase in total loans, when comparing to the

fourth quarter of 2001 and to the first quarter of 2001, respectively. The Bank's coverage ratio increased to 143.5% in the first quarter of 2002, from 142.5% at the close of the last quarter of 2001. This index remains at a healthy level when compared to the banking industry in general.

Asset Quality Analysis

| | | | | % Change | % Change |
|--------------------------------------|-------------------|-----------------------|-------------------|----------------------|------------------|
| | 10 2002 | 4Q 2001 | 10 2001 | 1002-4001 | 1002-1001 |
| | (Millions of cons | cant Chilean pesos of | March 31, 2002 pu | rchasing power, exce | apt percentages) |
| Provisions Established | (12.826) | (12.068) | (9.97 5) | 6,3% | 28,6% |
| Write-offs | (11.472) | (9.563) | (9.827) | 20,0% | 30,0% |
| Past Due Loans2 | 66.667 | 56.0 27 | 57.088 | 1,0% | (0,6%) |
| Non-performing Loans1 | 113.983 | 93,432 | 112,701 | 2 2, 0% | 1,1% |
| Loan Loss Reserves | 95.675 | 94.090 | 89.438 | 1,7% | 7,0% |
| Total Loans | 5.075.751 | 5,019,499 | 4.809,762 | 1,1% | 5,5% |
| Average Loans | 5,070,596 | 5.054.920 | 4.670.705 | %E, 0 | 8,5% |
| Write-offs / Average Loans3 | 0,90% | 0,76% | 0,76% | | |
| Loan Loss Reserves / Total Loans | 1,88% | 1,87% | 1,86% | | |
| Non-performing Loans1 / Total Loans | 2,25% | 1,86% | 2,34% | | |
| Past Due Loans2 / Total Loans | 1,31% | 1,32% | 1,39% | | |
| Loan Loss Reserves / Past Due Loans2 | 143,51% | 142,50% | 133,31% | | |
| Official Risk Index 4 | 1,30% | 1,32% | 1,31% | | |

¹⁾ Non-performing loans include all loans that are one or more days overdue.

INCOME FROM FEES & SERVICES

In the first quarter of 2002, income from fees and services increased by 60.7% over the prior quarter. Total Income from fees and services rose by 11.3%, from Ch\$15,650 million to Ch\$17,414 million. Behind this increase are items such as a 33.3% increase in income from ATMs, a 61.4% increase in income from lines of credit. On the subsidiaries' side, income from collections grew from

Income from Fees & Services

| | | | | % Change | % Change |
|-----------------------------|--------------------|---------------------|---------------------|----------------------|-------------------|
| | 10 2002 | 4Q 2001 | 10 2001 | 1002-4001 | 1002-1001 |
| | (Millions of const | ant Chilean pesos o | f March 31, 2002 pu | rchasing power, exce | apit percentages) |
| Income from Fees & Services | | | | | • |
| Banking Services | 8,586 | 5,244 | 7,228 | 37.5% | 18.8% |
| Subsidiaries Services | 4,077 | 3,185 | 4,138 | 28.0% | (1.5%) |
| Other | (1,100) | (2,232) | (101) | (50.7%) | 989,1% |
| Net Fee & Service Income | 11,563 | 7,197_ | 11,265 | 60.7% | 2.6% |

NMF: Not meanlogital

Ch\$287 million to Ch\$844 million while leasing grew from Ch\$92 million to Ch\$620 million when comparing the last quarter of 2001 with the first quarter of 2002. Total services expenses for the first quarter of 2002 compared to the last quarter of 2001 decreased by 30.8%. Contributing to this reduction is a drop of 36.7% in credit card expenses and 14.5% decrease in ATM expenses.

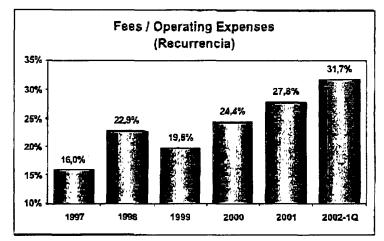
²⁾ Part due loans include all loans that are 90 or more days overdue.

³⁾ Amusikai.

⁴⁾ Unconsolidated.

When compared to the first quarter of 2001, net income from fees and services for the first

quarter of 2002 increased by 2.6%, resulting from a 6.5% increase in total income from fees and services, while total services' expenses grew by 15.2%, A 16.5% increase in income from credit cards (Ch\$476 million) and a 24.7% increase in ATM fees were the main contributors to this growth. On the expenses side, banking services were down 9.3% and total expenses from subsidiaries increased by Ch\$112 million.



OTHER INCOME

Other operating income declined by 40.9% over the fourth quarter of 2001 and increased by 90.7% over the first quarter of 2001, mainly due to strong decreases in income from foreign exchange transactions.

Other Income

| | 10 2002 | 4Q 2001 | 10 2001 | % Change 1002-4001 | % Clarge 1002-1001 |
|-------------------------------------|--------------------|----------------------|-------------------|-----------------------|-----------------------|
| | (Millions of const | ant Chilean pesos of | March 31, 2002 pu | rchasing power, exce | pt percentages) |
| Other Income | | | | | |
| Other Operating Income | | | | | |
| Trading & Brokerage Activities, Net | 7,934 | (415) | 3,845 | MMF | 106.3% |
| Forcign Exchange Transactions, Net | (1,038) | 12,063 | (228) | NMF | 355.3% |
| Total Other Operating Income, Net | 6,896 | 11,668 | 3,617 | (40. 9%) | 90.7% |
| Other Income & Expense, Net | 1,299 | 4,700 | (4,152) | 9.4% | NIME: |
| Total Other Income | 5,195 | 16,368 | (\$35) | 361.9% | NME |

HMF: Not magingful

As a result of the drop in interest rates, both in Chile and the US during the first quarter, the bank realized gains linked to fix income securities, together with a positive mark-to-market adjustment of such investments. As a result the Trading & Brokerage activities increased from a loss of Ch\$415 million in the fourth quarter of 2001 to a gain of Ch\$7,934 million at the end of March 2002. As of the end of March 2002, the bank was short in its dollar position, and during the first quarter of 2002 the real exchange rate experienced a 1.3% increase in real terms.

Starting at the beginning of the first quarter of 2002 and continuing during the quarter, the Bank increased its positions, mainly in Central Bank's securities, in the expectation of several rate cuts by the Chilean Central Bank.

The Bank experienced a strong decrease in other income and expenses, net between the fourth quarter of 2001 and the first quarter of 2002 (from Ch\$4,700 million to Ch\$1,299 million). However, on a year-over-year basis, other income and expenses net showed an increase (from a Ch\$4,152 loss million to a Ch\$1,299 million gain). A 85.5% decrease in non-operating income,

together with a 53.4% decrease in non-operating expenses, in both cases as a result of the completion of the technological renovation project, initiated by the Bank back in 1999.

OPERATING EXPENSES

In the first quarter of 2002, total operating expenses fell by 5.0% as compared to the fourth quarter of 2001 and increased by 5.9% as compared to the first quarter of 2001.

During the first quarter of 2002, the decrease of 8% in Personnel Salaries and Expenses is explained by the lower level of severance payments paid compared to the previous quarter. Approximately Ch\$1.495 million in redundancies was paid in the last quarter of 2001. Increases in salaries and overtime contributed to increase in the year-on-year figure, with overtime increasing from Ch\$277 million to Ch\$425 million due to the implementation of the Altamira systems. Administrative and other expenses showed a 2.5% increase over the fourth quarter of 2001, mainly explained by an increase in the costs of utilities and refurbishing, (up Ch\$565 million).

When comparing the first quarter of 2002 with the first quarter of 2001, administrative and other expenses increased by 6.3%. Items contributing to this include a Ch\$145 million increase in legal fees, an increase of 32.5% in outsourcing expenses and the increase in costs for external IT development.

Operating Expenses

| | 10 2802 | 40 2001 | 10 2001 | % Change 1002-4001 | % Change 1002-1001 |
|---------------------------------|-------------------|----------------------|-------------------|-----------------------|-----------------------|
| | (Millions of cons | tant Chibean pesos o | March 31, 2002 pu | rchasing power, exce | pt percentages) |
| Operating Expenses | | | | | |
| Personnel Salaries B. Expenses | (20.015) | (21.751) | (19.275) | (#O,E) | 3,8% |
| Administrative & Other Expenses | (14.368) | (14.015) | (13.521) | 2,5% | 6,3% |
| Depreciation & Amortization | (4.394) | (5.065) | (3.813) | (13,2%) | 15,2% |
| Total Operating Expenses | (38.778) | (40.531) | (26.609) | (5,0%) | 5,946 |
| Efficiency Ratio* | 47,25% | 55,54% | 45,05% | | |

Operating Expenses / (Not Interest Revenue + Income from Fone & Service + Other Operating Income)

Since operating costs decreased between the fourth quarter of 2001 and the first quarter of 2002, the Bank was able to improve its efficiency ratio from 55.5% to 47.3%. The efficiency ratio was 45.0% in the first quarter of 2001.

The ratio of operating expenses to average total assets (annualized) declined from 2.43% in the fourth quarter of 2001 and from 2.46% in the first quarter of 2001 to 2.24% in the first quarter of 2002. This can be explained by the 5.0% decrease in operating expenses combined with the 2.7% increase in average total assets over the last quarter of 2001 and the 5.9% increase in operating expenses offset by the 14.5% increase in average total assets in the first quarter of 2001.

LOSS FROM PRICE-LEVEL RESTATEMENT

The net effect of the inflation adjustment for non-monetary assets and liabilities lead to a gain of Ch\$1.517 million for the first quarter of 2002, due to negative inflation, which was -0.38% during the quarter. In the previous quarter inflation lead to a loss of Ch\$2.143 million while in the first quarter of 2001, the figure was Ch\$208 million.

INCOME TAXES

The Bank paid income tax Ch\$1,843 million during the first quarter of 2002, having used up it's tax credit which was linked to the retirement of the Bank's subordinated debt that arose during the financial crisis of the early eighties. In the last quarter of 2001 the tax credit was Ch\$2,982 million and in the first quarter of 2001, the credit was Ch\$749 million.

SHAREHOLDERS' EQUITY

As of March 31, 2002, the Bank's shareholders' equity totaled Ch\$450,900 million including net income for the first quarter, as compared to Ch\$536,833 million, which includes total net income for the year 2001 as of December 31, 2001. As of March 31, 2002, the Bank's Basle and Tier I capital ratios were 12.7% and 6.4%, respectively, as compared to 12.7% and 6.5% as of December 31, 2001. These figures are well above the 8% and 3% respective minima required by Chilean banking regulations.

First Quarter 2002 Financial Highlights

| Mar 31, 2002 Mar 31, 2001 |
|--|
| Dec 31, 2001 Mar 31, 2001 Mar 31, 2002 |
| 2001 Mar |
| Mar 31, 2001 |
| 31, 2001 |
| |
| Mar 31, 2002 |
| |

(Nominal Chilean pesos at the end of each period, except percentages)

Market Analysis

| 98.934 95,22 95,22 9 20,30 9 592,91 9 1.933 | 13 0,78 13 7,98 12,9x 12,9x 8x 2,5x | _ |
|---|---|---|
| 98.934 95,22 1.039 20,10 664,44 | 1,03 7,13 9,7x 2,8x | 1,9 100 9,45 |
| 98.934 95,22 1.039 20,30 592,91 1.933 | 0,41 7,98 12,3x 2,5x | 1,62 100% 8,30% |
| 98.934 95,22 1.039 22,25 656,20 | 0,54 8,59 10,4x 2,6x | N N N N A N |
| 98.934 95,22 1.039 1) 20,10 664,44 1.914 | 0,50 7,13) 10,1x 2,8x | 1,90 100% 9,45% |
| Shares Outstanding (Millions) ADS Outstanding (Millions) Shares per ADS Price per ADS (US\$, at close of period Exchange Rate (US\$ / Ch\$) Market Capitalization (US\$ millions) | Earnings per ADS (US\$) Book Value per ADS (US\$) Price to Earnings Multiple (annualized) Price to Book Value Multiple | Dividend per ADS (US\$)* Dividend Payout Ratio Dividend Yield |

^{*} Dividend approved by the Annual General Shareholders' Meeting from the previous year income.

Banco Santiago and Subsidiaries Consolidated Income Statement

Millions of constant Chilean pesos of 03/31/02 purchasing power and thousands of US dollars at the 03/31/02 exchange rate of 664,44

| | 10 2002 | 3 40 2001 | 10 2001 | 1002-4001 | 1002-1001 | VTD 2002 | VTD 2001 | YTD02 - YTD01 | 10 2002 |
|--|------------------|-----------|----------------|---------------|---------------------|-------------------|-----------------|---------------|-------------------|
| | 1 | | • | % Change | abu | Chs P | Cht Millions | % Change | US\$ Thousands |
| INTEREST REVENUE AND EXPENSE | 111,349 | 138.676 | 124.108 | (19.71%) | (%26.91) | 111.349 | 174 108 | (%26-91) | 167.583 |
| Interest Expense | (47,761) | (84,021) | _ | (43.16%) | (29.47%) | (47,761) | (67,721) | (29.47%) | (71,882) |
| Interest Revenue, Net | 63,588 | 54,655 | | 16.34% | (4.22%) | 63,588 | 66,387 | (4.22%) | 202,26 |
| PROVISIONS FOR LOAN LOSSES | (12,826) | (12,068) | (9,975) | 6.28% | 28.58% | (12,826) | (5/6'6) | 28.58% | (19,303) |
| INCOME FROM FEES & SERVICES Total Income from Fees & Services | 17,414 | 15,650 | 16,345 | 11.27% | 6.54% | 17,414 | 16,345 | 6.54% | 26,209 |
| Total Services Expense Total Income from Fees & Services. Net | (5,851) | (8,453) | | (30.78%) | 15.18% | (5,851) | (5,080) | 15.18% | (8,806 |
| OTHER OPERATING INCOME, NET | | | | | | | | | |
| Gains From Trading & Brokerage Activities | 12,338 | 3,761 | 6,994 | 228.05% | 76.41% | 12,338 | 6,994 | 76.41% | 18,569 |
| Losses From Trading & Brokerage Activities | (4,404) | (4,176) | (3,149) | 5.46% | 39.85% | (4,404) | (3,149) | 39.85% | (6,628) |
| Total Other Operating Income, Net | 968'9 | 11,668 | 3,617 | (40.90%) | 90.66% | 968'9 | 3,617 | 90.66% | 10,375 |
| OTHER INCOME & EXPENSE LOBN LOSS RECOVERIES | 3,609 | 3,355 | 3,724 | 7.57% | (3.09%) | 3,609 | 3,724 | (%60°E) | 5,432 |
| Non-operating Income Non-operation Eventors | 1,303 (3,616) | 9,000 | JB2 (8 204) | (#5.52%) | 241.IU% (56.45%) | 1,303 | 3480 (A 304) | 242.89% | 1,961 (5,447) |
| Income Attributable to Investments in Other Companies | (0.2.c) | - | | (96.30%) | (94.23%) | 3 | | (94.44%) | |
| Minority Interest | , | 18 | 9 | (100.00%) | (100,00%) | 4 | 9 | (100.00%) | |
| Total Other Income & Expense | 1,299 | 4,700 | (4,152) | NMF | NMF | 1,299 | (4,152) | NML | 1,955 |
| OPERATING EXPENSES Personnel Salaries & Expenses Administrative & Other Funences | (20,016) | (21,751) | (5/2/61) | (7.98%) | 3,84% 6,26% | (20,016) | (19,275) | 3.84% | (30,125) |
| Depreciation & Amortization | (4,394) | (5,065) | (3,613) | (13,25%) | 15.24% | (4,394) | (3,813) | 15.24% | (6,613) |
| Total Operating Expenses | (38,778) | (40,831) | (36,609) | (5.03%) | 5.92% | (38,778) | (36,609) | 5.92% | (58,362) |
| LOSS FROM PRICE-LEVEL RESTATEMENT | 1,517 | (2,143) | (208) | (170.79%) | (829,33%) | 1,517 | (208) | (829.33%) | 2,283 |
| INCOME BEFORE TAX Income Tax | 33,259 (1,843) | 23,178 | 30,325 749 | 43.49% NMF | 9.68% NMF | 33,259 (1,843) | 30,325 749 | 9.68% | 50,056 (2,774) |
| NET INCOME | 31,416 | 76,160 | 37.074 | 20,09% | 1.10% | 31,416 | 31.074 | 1.10% | 47.282 |
| Control | | (92,129) | | | | 1 | • | | |
| | | | | | | 47.26% | 45.05% | | |

BANCO SANTIAGO AND SUBSIDIARIES

| - A 1888 | | Consolidated Balance Sheet | heet sells dellass at the | 900cdpyp 00/16/60 | 240 of 664 44 | |
|--|---------------|---|------------------------------|--------------------------|---------------|----------------------------------|
| Millions or constant United pesos of 03/31/02 | | 002 40 2001 10 2001 1002-4001 1002-4001 | 1Q 2001 | 1002-4001 1002-4001 1000 | 1002-1001 | 1Q 2002 US\$ Thousands |
| ASSETS | | | | | | |
| Cash & Due From Banks Non-interest Bearing | 553,529 | 509,243 | 421,629 | 8,70% | 31,28% | 833,076 |
| Interbank Deposits - Interest Bearing | 30,933 | 44,140 | 71,564 | (29.95%) | (56.78%) | 46,555 |
| Total Cash & Due From Banks | 584,462 | 553,383 | 493,193 | 5.62% | 18.51% | 879,631 |
| Financial Investments | 71 F 77 9 0 D | 416 730 | 110 856 | (1,68%) | %69.69% | 616.674 |
| Tovernment Purchased Under Agreements to Reself | 6.936 - | | 69,741 | 2.08% | (90.02%) | 10,439 |
| Other Financial Investments | 257,89515 | 299,720 | 229,501 | (13.95%) | 12.37% | 388,139 |
| Investment Collaboral Under Agreements to Repurchase | 210,251:1 | 217,364 | 223,744 | (3.27%) | (6.03%) | 316,433 |
| Total Financial Investments | 884,825 | 940,609 | 633,842 | (5.93%) | 39.60% | 1,331,685 |
| Loans | | | | | | |
| Commercial Loans | 1,960,362 | 1,989,159 | 1,950,749 | (1.45%) | 0.49% | 2,950,397 |
| Consumer Loans | 322,929 | 304,656 | 318,456 | 900.9 | 1.40% | 486,017 |
| Mortgage Loans | 1,030,514 | 1,037,078 | 980,640 | (0.63%) | 5.09% | 1,550,951 |
| Foreign Trade Loans | 406,284 | 379,199 | 276,696 | 7.14% | 46.83% | 611,468 |
| Interbank Loans | 61,177 | 20,909 | 28,719 | 336.07% | 217.48% | 137,224 |
| Leasing Contracts | 277,267 | 263,971 | 256,940 | 5.04% | 7.91% | 417,294 |
| Other Outstanding Loans | 528'655 | 295,968 | 642,554 | (%90.9) | (12.88%) | 842,552 |
| Past Due Loans | 299'99 | 66,027 | 67,088 | 0.97% | (0.63%) | 100,336 |
| Contingent Loans | 360,726 | 362,532 | 287,920 | (0.20%) | 25.29% | 542,902 |
| Total Loans | 5,075,751 | 5,019,499 | 4,809,762 | 1.12% | 5.53% | 7,639,141 |
| Reserve for Loan Losses | (92,675) | (060'66) | (89,438) | 1.68% | 6.97% | (143,993) |
| Total Loans, Net | 4,980,076 | 4,925,409 | 4,720,324 | 1.11% | 5.50% | 7,495,148 |
| Other Assets | | | | , | | |
| Bank Premises and Equipment | 114,359 | 115,556 | 117,837 | (1.04%) | (2.95%) | 172,113 |
| Assets Received or Awarded in Lieu of Payment | 7,635 | 9,026 | 14,137 | (15.41%) | (45.99%) | 11,491 |
| Investment in Other Companies | 2,675 | 2,679 | 2,391 | (0.15%) | 11.88% | 4,026 |
| Assets to be Leased | 11,424 | 10,311 | 10,449 | 10.79% | 9.33% | 17,193 |
| Other | 266,345 | 176,900 | 190,889 | 47,17% | 30.39% | 29/160 |
| Total Other Assets | 396,438 | 3/6/615 | 335,/03 | 0,00.07 | 18,03% | טכס,סעכ |

10,303,114

6,733,873

6,845,801

TOTAL ASSETS

LIABILITIES & SHAREHOLDERS' EQUITY

| Deposits Non-interest Bearing Checking Accounts Bankers Drafts and Other Deposits | 483,977 364,023 | 517,137 330,545 | 501,675 371,792 | (6.41%) 10.13% | (3.53%) (2.09%) (2.03%) | 728,398 547,864 1,775,263 |
|--|--------------------|--------------------|--------------------|---------------------|-------------------------------|---------------------------------|
| Total Non-Interest Bearing Interest Bearing Savings Accounts and Time Deposits | 2,773,498 | 2,614,756 | 2, 410 ,747 | 6.07% | 15.05% | 4,174,189 |
| Total Deposits | | 3,462,438 | 3,284,214 | 4.59% | 10.27% | 5,450,452 |
| Other Interest Bearing Liabilitles Chilean Central Bank Borrowings | | 1 | ; | ļ | | |
| Credit Lines for Renegotiations of Loans Other Central Bank Borrowings | 14,646 | 15,815 104,830 | 18,781 51,806 | (7.39%) (82.82%) | (22.02%) NMF | 22,043 27,101 |
| Total Central Bank borrowings | 32,653 | 120,645 | 70,587 | (72.93%) | (53.74%) | 49,144 |
| Investments Sold Under Agreements to Repurchase | 210,981 | 217,486 | 223,937 | (2.99%) | (5.79%) | 317,532 |
| Mortgage Finance Bonds Other Borrowing | 1,082,634 | 1,089,849 | 1,016,302 | (0.66%) | 6.53% | 1,629,393 |
| Bonds | 222,362 | 226,512 | 229,000 | (1.83%) | (2.90%) | 334,661 |
| Subordinated Bonds Demonstrate Error Democke Einstein Technikkons | 260,093 | 263,920 | 247,452 | (1.45%) | 5.11% | 391,447 269,580 |
| Borrowings From Domestic Financial Manuactors Foreign Borrowings | 150,763 | 180,634 | 56,709 | (16.54%) | 165.85% | 226,902 |
| Other Obligations | 38,287 | 41,899 | 40,950 | (8.62%) | (6.50%) | 57,623 |
| Total Other Borrowings | 820,625 | 827,874 | 713,399 | 2.75% | 19.24% | 1,280,213 |
| Total Other Interest Bearing Liabilities | 2,176,893 | 2,255,854 | 2,024,225 | (3.50%) | 7.54% | 3,276,282 |
| Other Liabilities | 360 156 | 362 043 | 287.514 | (0.52%) | 25.27% | 542.044 |
| Other State Control of the Control o | 736.354 | 116,705 | 136,345 | 102.52% | 73,35% | 355,719 |
| Minority Interest | 1 | 1 | 176 | 0.00% | (100.00%) | • |
| Total Other Liabilities | 296,510 | 478,748 | 424,035 | 24.60% | 40.67% | 897,764 |
| Shareholders' Equity | 419.484 | 418.544 | 419.514 | 0.22% | (0.01%) | 631,335 |
| Income (year to date) | 31,416 | 118,289 | 31,074 | (73.44%) | 1.10% | 47,282 |
| Total Shareholders' Equity | 450,900 | 536,833 | 450,588 | (16.01%) | 0.07% | 678,617 |
| TOTAL LIABILITIES & SHAREHOLDERS' EQUITY | 6,845,801 | 6,733,873 | 6,183,062 | 1.66% | 10,72% | 10,303,114 |
| | | | | | | |

Control

BANCO SANTIAGO & SUBSIDIARIES

Consolidated Financial Information

Millions of constant Chilean pesos of 03/31/02 purchasing power and thousands of US dollars at the 03/31/02 exchange rate of 664,44 1Q 2002 4Q 2001 1Q 2001 YTD 2002 YTD 2002 Ch\$ Millions US\$ Thousands SELECTED INCOME STATEMENT DATA 111,349 138,676 134,108 Interest Revenue 111,349 167,583 Interest Expense (47.761)(84.021)(67.721)(47.761)(71.882)Net Interest Revenue 63,588 54,655 66,387 63,588 95,702 (12,068)(9,975)Provisions for Loan Losses (12,826)(12,826)(19,303)Total Income from Fees & Services, Net 11,563 7,197 11,265 11,563 17,403 6,896 Other Operating Income, Net 11,668 3,617 6,896 10,379 3,609 3,355 3,724 3,609 Loan Loss Recoveries 5,432 (4,152)Other Income & Expense, Net 1,299 4,700 1,299 1,955 Operating Expenses (38,778)(40,831) (36,609)(38,778)(58,362)Loss from Price Level Restatement 1,517 (2,143)(208)1,517 2,283 Income Before Tax 33,259 23,178 30,325 33,259 50,056 Income Tax (1,843)2,982 749 (1,843)(2,774)Net Income 26,160 31,074 31,415 31,416 47,282 SELECTED BALANCE SHEET DATA Cash and Due from Banks 584,462 493,193 879,631 553,383 Financial Investments 884,825 940,609 633.842 1,331,685 4,980,076 4,720,324 Loans, Net 4,925,409 7,495,148 Loan Loss Reserves (95,675)(94,090)(89,438)(143,993)Total Assets 6,845,801 6,733,873 6,183,062 10,303,114 3,621,498 3,462,438 3,284,214 5,450,452 Deposits 2,176,893 2,255,854 2,024,225 3,276,282 Other Interest Bearing Liabilities 450,588 Shareholders' Equity 450,900 536,833 578,617 **FINANCIAL RATIOS** Profitability & Efficiency 4.17% 4.17% 3.70% 4.98% Net Interest Margin (1) 0.45% 1.82% 1.55% 2.08% Return on Average Assets (1) 24.42% 5.68% 22.73% 18.42% Return on Average Equity (1) 47.26% 47.26% 55.54% 45.05% Efficiency Ratio 2.46% 0.56% 2.24% 2.43% Operating Expenses / Average Total Assets (1) Capital Adequacy 12.74% 12,60% Basle Ratio 12.72% 6.42% 6.53% 7.17% Tier I Capital 6.30% 6.21% 5.43% Tier II Capital **Asset Quality** 2.25% 2.34% 1.86% Non-performing Loans / Total Loans (2) 1.39% 1.32% Past Due Loans / Total Loans (3) 1.31% Loan Loss Reserves / Total Loans 1.88% 1.87% 1.86% 143.51% 142.50% 133.31% Loan Loss Reserves / Past Due Loans 1.30% 1.32% 1.31% Official Risk Index (4)

¹⁾ Ratios have been annualized and are not necessarily indicative of full year values.

²⁾ Non-performing loans include all loans that are one or more days overdue.

³⁾ Past due loans include all loans that are 90 or more days overdue.

⁴⁾ Unconsolidated risk index

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Bank has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

Date: May 29, 2002

Banco Santiago

By: Juan Pedro Santa María

General Counsel